



Part-Time Food Service Associate(s)

Toronto Pan Am Sports Centre is currently looking for **Part-Time Food Service Associate(s)** to join our team!

Food Services include 3 franchises: Tim Hortons, Pizza Pizza and Booster Juice, our own brand Poolsides Bar & Grille, and Catering.

The duties and responsibilities of the role include, but are not limited to:

- Provide fast and efficient service while maintaining exceptional customer experience at Toronto Pan Am Sports Centre and Food Service Outlets
- Operate cash register, process accurate payments from customers and accurately follow cash handling policies and procedures
- Demonstrate and maintain strong product knowledge and use suggestive selling in all Food Service Outlets
- Take orders and prepare beverages and food orders as per customer request in a timely manner
- Maintain and operate large volume cooking equipment such as ovens, dough sheeter, pizza oven, grills, deep fryers, panini press, coffee makers, coffee machines, juice makers, etc.
- Be punctual and highly organized in a fast-paced environment
- Maintain a clean and sanitary work and service area including tables, shelves, walls, oven, and cooking equipment
- Follow directions of the Floor Supervisor and Team Leads
- Understand and follow all food handling practices and comply with company and industry quality and safety standards, rules, policies and procedures
- Comply with all legislative requirements (e.g. *Occupational Health and Safety Act, Human Rights Code, Employment Standards, Act* etc.)
- Perform any other duties as assigned by a Team Lead, Supervisor or Manager

The successful candidate(s) will possess the following qualifications:

- Minimum 1 year of previous customer service experience, preferably in food services
- Competency in using cash register and processing accurate payments
- Smart Serve is an asset
- Food Handlers Certification is mandatory (as a condition of employment)
- Ability to work as part of a team as well as individually with minimal supervision
- Exceptional time management skills
- Willingness to learn and ability to follow provided directions

Three professional references will be required and a Vulnerable Persons police records check will be required for the successful candidate(s).

SHIFT REQUIREMENTS:

Baker (Tim Hortons): 9:00am – 2:00pm (Monday to Friday), with open availability on weekends and holidays

AM Team Member: 7:00am – 2:00pm (Friday, Saturday and Sunday) with possibility to pick up additional shifts during the week

PM Team Member: 1:00pm – 8:30pm (Monday to Sunday)

Hours will vary depending on scheduling requirements; the successful candidate(s) must be able to work flexible shifts including early mornings, late evenings, weekends and holidays.

HOW TO APPLY

Please submit your resume to the attention of Luba Abdrazakova, Assistant Manager, Food Services. **(Please specify what position/shift you are applying for and attach your availability)**

Email: labdrazakova@tpasc.ca

Our centre is located at:
Toronto Pan Am Sports Centre
875 Morningside Avenue
Scarborough ON M1C 0C7

OUR HISTORY

Toronto Pan Am Sports Centre is not only a world-class sport and recreation venue that proudly hosted the international community for the Pan Am and Parapan Am Games and continues to host provincial, national and international events. The facility is also an amazing place to join hundreds of professionals who look to develop their career in an exciting and rewarding environment.

A legacy of the 2015 Toronto Pan Am and Parapan Am Games, Toronto Pan Am Sports Centre Inc. is operated by a corporation co-owned by the City of Toronto and the University of Toronto. The world-class facility was the largest sport new-build for the Games and the largest infrastructure investment in Canadian amateur sport history. Toronto Pan Am Sports Centre delivers extensive programming that serves recreational and community groups, high performance athletes, as well as fitness Centre clientele. The 312,000 square-foot centre includes two internationally sanctioned 10-lane 50-metre pools, a world-class dive pool and dry-land dive training facilities, a four-court gymnasium, an indoor running track, conditioning rooms, a high-performance testing Centre, studio spaces, and a state-of-the-art fitness Centre for members. The Canadian Sport Institute Ontario (CSIO), located at Toronto Pan Am Sports Centre, provides world-leading sport science and sport performance services. The centre opened to community users, University of Toronto faculty, staff and students, City of Toronto program users and high performance in September 2014. For more information visit www.torontopanamsportscentre.ca

Toronto Pan Am Sports Centre Inc. is committed to creating an accessible organization and facility by removing barriers for individuals with disabilities. If you have any accessibility requirements or questions, whether as an employment candidate, volunteer, user of the facility or business partner, please contact us at accessibility@tpasc.ca.

We thank all applicants that apply, however only those being considered for an interview will be contacted.