Toronto Pan Am Sports Centre Inc. is currently seeking a full-time **Supervisor, Events and Special Projects** to join our team!

The key accountabilities of the role include, but are not limited to:

- Lead and assist in the planning of special events that take place within the facility
- Lead and assist in the delivery of special events
- Collaborate with Client to assess event needs and requirements
- Coordinate and finalize rental arrangements with users (i.e. processing executed contracts and obtaining required insurance documentation.)
- Coordinate with appropriate internal department staff to assess and deliver on needs and event requirements of clients
- Assist in the planning, sales, and delivery of Birthday Parties including the direct supervision of part time host staff
- Lead internal cross department meetings in preparation of special events or projects
- Act as the main contact between the client and TPASC and arranges resources as required (e.g. Catering, AV equipment, etc.)
- Arrange and conducts tours for perspective clients
- Coordinate logistics for customer experience, security, cleaning, parking, waste removal and storage for events
- Update and keep current the event tracking system
- Responsible for the creation and updating of the Event budget
- Responsible for the creation and updating of the Room Rental budget
- Oversee the coordination between TPASC staff from all departments of TPASC in the lead up to an event and its execution
- Oversee the hiring, training, scheduling, and supervision of part-time event staff
- Lead in the planning and delivery of TPASC events (e.g., Annual Staff Picnic and Christmas Party etc.,)
- Work with the client to resolve conflict on facility issues and concerns
- Ensure that the Tri-party leaders at TPASC are aware of all upcoming events
- Participate in Sport and Recreation meetings that provide leadership and mentorship across the department
- Exercise discretion and judgment in the mitigation of problems and situations that arise during events (i.e. media access, parking and security.)
- Meet with vendors and recommend suppliers for needed supplies and services
• Monitor the quality of services provided
• Assist in the development of information packages for clients about the facility
• Create invoices for completed events and follow up with all payments and other duties as required.

The successful candidate will possess the following qualifications:

• A bachelor’s degree in sports or event management is required or the equivalent combination of education and experience from which comparable knowledge and abilities can be acquired
• A minimum of 2 years of event leadership and management
• A minimum of 5 years related experience in athletics administration/event operations
• A minimum of 2 years of staff leadership
• Budget management experience
• Strong communication skills, writing skills and a high level of creativity
• A strong ability to problem solve, multi task and perform well under high pressure situations
• A positive attitude, highly motivated and energetic
• Efficient in MS Office and Internet

Three professional references will be required and a Vulnerable Person police record check will be required for the successful candidate. The successful candidate will receive a competitive compensation package.

The successful candidate must be able to work, days, afternoons, and evenings as well as weekends.

**HOW TO APPLY**

Please submit your cover letter, resume and salary expectations to the attention of Stephanie Mason Harris, High Performance and Sport and Recreation Supervisor, by August 11, 2021.

E-mail address: smasonharris@tpasc.ca

The Toronto Pan Am Sports Centre is located at:
875 Morningside Avenue
Scarborough, ON M1C 0C7

**OUR HISTORY**

A legacy of the 2015 Toronto Pan Am and Parapan Am Games, Toronto Pan Am Sports Centre is operated by a corporation co-owned by the City of Toronto and the University of Toronto. The world-class facility was the largest sport new-build for the Games and the largest infrastructure investment in Canadian amateur sport history. Toronto Pan
Am Sports Centre delivers extensive programming that serves recreational and community groups, university students, high performance athletes, as well as fitness centre clientele. The building’s 312,000 square-feet includes two internationally sanctioned 10-lane 50-metre pools, a world-class dive pool and dry-land dive training facilities, a four-court gymnasium, a rock climbing wall, an indoor running track, conditioning rooms, a high performance testing centre, studio spaces, and a state-of-the-art fitness centre for members. The Canadian Sport Institute Ontario (CSIO) is located at Toronto Pan Am Sports Centre and provides world-leading sport science and sport performance services. Toronto Pan Am Sports Centre opened to community users, University of Toronto faculty, staff and students, City of Toronto program users and high performance in September 2014. For more information visit www.torontopanamsportcentre.ca

*Toronto Pan Am Sports Centre Inc. is committed to creating an inclusive and diverse work environment and is proud to be an equal opportunity employer. All qualified applicants will receive consideration for employment without regard to race, ancestry, place of origin, colour, ethnic origin, citizenship, creed, sex, sexual orientation, age, marital status, family status or disability. Toronto Pan Am Sports Centre Inc. will provide, on request, accommodations for disabilities to support your participation in all of our Recruitment Process.*

*We thank all applicants that apply, however only those being considered for an interview will be contacted.*